



MEET THE BCP AMBASSADORS



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Your BCP Ambassadors



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Introducing your BCP Ambassadors



Introducing your BCP Ambassadors

We have recently inducted a new group into the BCP! The BCP Ambassadors, a group of experienced, known and trusted colleagues from all corners of the business, will help us all to navigate the changes coming in Waves 2 and 3.

How will they help deliver change? Working in assigned 'patches', the BCP Ambassadors will support colleagues across their patch to appreciate and understand what's changing and when, why it's changing and outlining everyone's role in making change happen. A key part of this, for example, will be leading training sessions about our new HR and payroll system and supporting the process of preparing for and replacing our laptops and PCs.

And we can hear you asking, "Who are the merry band of BCP Ambassadors?" Well – you can find out all about them by reading on....

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Your BCP Ambassadors



Your BCP Ambassadors

Andy Young



Name: Andy Young

Email: andrew.young@jewson.co.uk (soon to be:)
andy.young@starkbuild.co.uk

Work phone: 07525 672250

Key skills: I'm a strong organiser with excellent communication skills. Being very approachable you can rely on me to make sure you receive everything you need know.

How will I help you?: I will ensure the processes of change are delivered clearly to all colleagues in a confident and reassuring manner.

Interest out of work: Surfing, Sports, Fitness, Good Food!

Your BCP Ambassadors

Emily Smith



Name: Emily Smith

Email: emily.smith@starkbuild.co.uk

Key skills: I'm known for being the chatty one in our office, which will hopefully make me more welcoming and approachable! I have a lot of patience when it comes to teaching others and am able to explain things in easy-to-understand terms. I'm great at communication and organisation and I'm excited to put these to use to help the BCP.

How will I help you?: I'll be assisting colleagues in our Newbury office (where I'm based). I will be passing on vital information and actions for colleagues when it comes to Wave 2 and 3. A lot of our Newbury colleagues already work on the Separation project, so I will be an additional resource to help them with their current work.

Interest out of work: Outside of work you can normally find me hanging upside down as I'm an aerialist! I'm also a ballet dancer, enjoy running and of course the occasional cocktail with friends and family.

Your BCP Ambassadors

Alex Switala



Name:	Alex Switala
Email and phone:	alex.switala@jewson.co.uk 07561 866473
Key skills:	As a former Branch Manager, I understand your struggles in the daily branch life - I am here to help you minimize the disruption in your day-to-day so you can focus on what's important!
How will I help you?:	I would love to make your day-to-day run as smoothly as possible! Make sure everybody feels included in the STARK UK Separation and make that transition as plain-sailing as possible. Also, I can be your Agony Aunt FOC 😊
Interest out of work:	Lately I enjoy the down time at the gym – you wouldn't believe it as I absolutely hated PE when was younger

Your BCP Ambassadors

Campbell Crawford



Name:

Campbell Crawford

Email and phone:

campbell.crawford@jewson.co.uk

Key skills:

I'm organised with good IT Skills. Forward thinking, constantly on the look out for ways to make work easier. to communicate at all levels.

Able

How will I help you?:

Providing knowledge, listening, feeding back, showing empathy 😊

Interest out of work:

Reading, travelling, gaming(racing games), spending time with the family.

Your BCP Ambassadors

Jack Fletcher



- Name: Jack Fletcher
- Email and phone: Jack.fletcher@jewson.co.uk
- Key skills: A background in computer science, focused on software development, and a willingness to learn from you!
- How will I help you?: Using my background in IT and making myself available to all my colleagues in SN4 to support them as much as possible during the separation process.
- Interest out of work: Reading

Your BCP Ambassadors

Maxine Heynes



Name:

Maxine Heynes

Email and phone:

Maxine.heynes@jewson.co.uk 07825 972355

Key skills:

I have worked for Jewson for over 20 years so this gives me a clear understanding of branch life and the support required to manage change effectively.

I consider myself to be very efficient, knowledgeable, and approachable. With my methodical approach, I helped to achieve a successful roll out of Icon, so I am looking forward to using this experience within the BCP. I can turn my hand to anything, and I thrive on success!

How will I help you?:

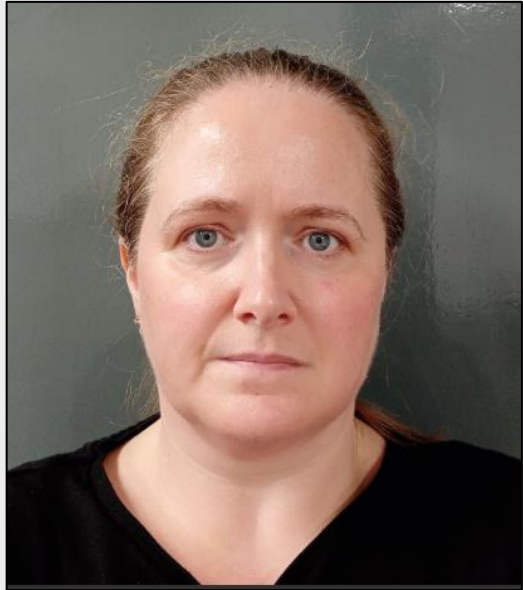
With my knowledge and personal skills, I will adapt the learning and training needs to suit all individuals.

Interest out of work:

I love to go fishing and I also enjoy running.

Your BCP Ambassadors

Tracy Jones



Name:	Tracy Jones
Email and phone:	tracy.jones@jewson.co.uk
Key skills:	Good listener, happy to ask questions about things I don't understand. Understanding of branch day to day activities
How will I help you?:	Visiting branches to support with the change, being on the end of the phone to signpost and support
Interest out of work:	Strongman training and competing

Your BCP Ambassadors

Katie Kennedy

Name:

Katie Kennedy

Email and phone:

katie.kennedy@jewson.co.uk

Key skills:

Approachable, supportive, positive and upbeat attitude.

By being available for any questions that they have about changes happening in each department and ensuring they have the answers they require.

How will I help you?:

Visiting branches to support with the change, being on the end of the phone to signpost and support

Interests out of work:

Play darts, walking the dogs, festivals, books, music, started to learn how to crochet 😊



Your BCP Ambassadors

Adam Darlington

Name:

Adam Darlington

Email and phone:

adam.darlington@starkbuild.co.uk 07702 906236

Key skills:

I've been with the business for 17 years, working in operations and most recently with the ICON roll out and the Pricing Team. Knowledge of the business and systems, and experience engaging with colleagues to understand business requirements.

How will I help you?:

As a BCP Ambassador I will be the point of contact for my teams. I will support the BCP and my team by giving regular updates on separation, providing useful information and ensuring all questions are answered.

Interests out of work:

In my spare time I love whitewater kayaking.



Your BCP Ambassadors

Mhairi Ashford



Name: Mhairi Ashford

Email and phone: Mhairi.ashford@jewson.co.uk 07725141685

Key skills: I'm great at listening and communicating with my stakeholders.

How will I help you?: I'll listen, coach, and be proactive

Interests out of work: In my spare time I love going to the gym, walking and playing with on the Playstation.

Your BCP Ambassadors

Lynne Campbell



Name:

Lynne Campbell

Email and phone:

lynne.campbell@internationaltimber.com Work
phone: 07594508550

Key skills:

I'm *extremely* organised!

How will I help you?:

By listening to your concerns and having them addressed quickly.

Interests out of work:

I love going on holiday seeing new places. Spending time with my wee dog Roxy.

Your BCP Ambassadors

Charlie Warner



Name: Charlie Warner

Email and phone: charlie.warner@buildaviator.co.uk 07702906590

Key skills: Problem solving, computer proficiency, communication!

How will I help you?: Creating how to videos, team meetings to demonstrate and explain and one to one basis to support you.

Interests out of work: Gardening

Your BCP Ambassadors

Tigran Harutyunyan



Name: Tigran Harutyunyan

Email and phone: Tigran.harutyunyan@jewson.co.uk 07920 819 518

Key skills: Hard work, Problem solving skills, Willingness to Support wider team, being part of Change and build a great future with STARK UK

How will I help you?: Being available for any support they might need, stand together, and overtake difficulties as a team. Listen to everyone's feedback

Interests out of work: Spending quality time with family, football and swimming.

Your BCP Ambassadors

Drew Fleming



Name: Drew Fleming

Email and phone: drew.fleming@jewson.co.uk 07525 672769

Key skills: 45 years' experience with Jewson. Been in management for 40 years. Helped to land ICON for S&N, I now work in the SN5 BU, covering the following roles; LTM, BAM, Regional Energy Champion and Branch Director, I cover branches from the central belt in Scotland to the Highlands and Islands.

How will I help you?: I'm a link between the IT team and the branch network. I will support the BM's and their teams. I am in the branches every day of the week so this will give me the opportunity to listen to the colleagues' questions and queries and offer support and feedback. I already have a team of volunteers in place, these local experts will help us land this project on time and will be vital to us getting this project in on time. 29th February!!

Interests out of work: I love football and follow a Glasgow team, better not saying who, I will just alienate half of my colleagues!!

Your BCP Ambassadors

Mark Chadwick



Name:

Mark Chadwick

Email and phone:

mark.chadwick@jewson.co.uk 07597022145

Key skills:

I'm a great listener and communicator. I'm focused on helping my team to learn new skills. I'll be open and honest and will bring a good sense of humour 😊.

How will I help you?:

I will coach and support colleagues on the new systems and changes that are coming, be more visible by doing branch visits and not bombard colleagues with unnecessary emails!

Interests out of work:

Hiking and cycling

Your BCP Ambassadors

Christine Tatnall



Name: Christine Tatnall

Email and phone: christine.tatnall@jewson.co.uk 01708 861643

Key skills: My organisational, people and communication skill

How will I help you?: Listening to colleagues and taking the stress out of the that changes lie ahead and assisting everyone will the change.

Interests out of work: I am a fitness instructor in my spare time, teaching Body Pump, Body Combat, Body Attack, Group Cycle and freestyle step aerobics!

Your BCP Ambassadors

Kay Hawkins



Name: Kay Hawkins

Email and phone: kay.hawkins@jewson.co.uk 07701 374127

Key skills: I have been with Jewson for 35.5 years, so will be bring lots of experience with changes over the years and how to implement them. Have had many roles, Supervisor, ABM and BM roles over the years and have a Level 5 Diploma in Management and leadership. I have been a BAM for just over 2 years now, helping the BU with H&S, Environmental, ICON, Stock replenishment and Ranging, Shrink and costs, stocktakes, property Capex, Admin support and lots lots more.

How will I help you?: By helping you land new systems/Apps etc, training and coaching to make the transition to Stark a smooth journey.

Interests out of work: I have a Military Macaw Parrot who takes up most of my spare time.

Your BCP Ambassadors

Ian Wright

Name: Ian Wright

Email and phone: ian.wright@jewson.co.uk 07703 602364

Key skills: I have great communication and listening skills, along with 30 years' experience at Jewson in various roles – so I have a full understanding of branch life and procedures.

How will I help you?: By being visible and approachable, discussing issues and encouraging all colleagues, including Drivers to get behind the exciting Changes ahead allowing STARK UK to blossom.

Interests out of work: MG cars and being heavily involved with the MG Car Club, owning a 45 year old MGB GT and a 23 year old MG F.



Your BCP Ambassadors

Nicola Peacock



- Name: Nicola Peacock
- Email and phone: nicola.peacock@lmg-gb.com 07889 409 190
- Key skills: The ability to listen well and talk to all members of a branch team. Very organised, dependable and enthusiastic.
- How will I help you?: By being supportive and using my in-branch experience to ensure that the IT separation is as pain free as possible for the branches and staff within.
- Interests out of work: I enjoy running and regularly run half marathons and have completed a marathon (never again!!). I am a Chelsea fan and often take my daughter to watch the men's and women's games.

Your BCP Ambassadors

Claire Wardell



Name: Claire Wardle

Email and phone: claire.wardle@jewson.co.uk 02476 654085

Key skills: Enthusiasm & Drive to make sure deadlines are met.

How will I help you?: Making sure I listen to colleagues concerns, provide feedback and information to assist the smooth running of separation.

Interests out of work: I'm actively involved in the running of Coventry Cougars Flag American Football Team, and I'm in a family Darts Team who compete in a local league.

Your BCP Ambassadors

Chris Moore



Name: Chris Moore

Email and phone: chris.moore@jewson.co.uk 07717199552

Key skills: Mentoring / leadership experience.

How will I help you?: listening / approachable / open to change & adapting to each colleague.

Interests out of work: Being sociable!

Your BCP Ambassadors

Clare Keelan



Name: Clare Keelan

Email and phone: clare.keelan@jewson.co.uk 07753904324

Key skills: 23 years branch experience from counter sales to Branch Manager. Now a Business Administration Manager dealing with stock issues, stock takes, loss prevention, work closely with Branch staff, IT, Property and Category. I love to pass my knowledge and experience to others and my goal is to fix and find solutions to things that get in our way in branch.

How will I help you?: Communicating change, giving support to all colleagues, visiting branches.

Interests out of work: Clay Pigeon shooting, walking and gardening

Your BCP Ambassadors

Denis Matthews



- Name: Denis Matthews
- Email and phone: denis.matthews@jewson.co.uk 07825508412
- Key skills: I have been a branch manager for 35 years in various size branches (14 branches 5 different branches in Jewson) from 5 staff to 60 staff and all points in between. The skills I have from that are working to deadlines, managing change, communication to all levels written and verbal. Analytical skills. Empathy for the managers and colleagues.
- How will I help you?: Understand the day to day work of the branches and managers and hope to be able to take their concerns and interpret the company requirements to ensure everyone is understanding and is able to contribute to this process.
- Interests out of work: Watching rugby and walking our dog “Dylan” see photo!

THANK YOU

